# Clustering Analysis of Collaborative Tagging Systems By Using The Graph Model

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#### Abstract

We propose a new *graph model* for folksonomy analysis. In order to compare our proposed model with the vector space model, which is widely used in the information retrieval field, we have performed multidimensional scaling schemes and clustering analysis by using the both models. While the vector space model is easy to implement in folksonomy analysis and even computationally lighter, the graph model is more suitable for analyzing folksonomies which can be represented as a tag graph. To overcome computational burdens occurred in the graph model, we implemented a parallel version of Floyd-Warshall algorithm for finding the shortest paths.

## 1 Introduction

As the number of virtual on-line communities has been rapidly growing for a recent period in the Internet, the quantity of information and knowledge produced by the on-line community are measureless. The interesting aspect of this trend is that the knowledges in the Internet are not only produced by a small number of experts, but also they are produced by the normal Internet users. Ratings, recommendations, and collaborative tags are one of those examples. The term *folksonomies*, meaning the knowledges collected from the people, has been coined to describe such phenomena. However, such knowledges often suffer from lack of efficiency in searching and discovering meaningful information. This is simply because i) the amount of data to process for searching purpose is huge, ii) the data is not well organized since no single authority can exist, and iii) there is no uniform semantics agreed by all Internet users. As a result, knowledges are often hard to search or quickly buried in by other newly created knowledges as time goes. Many efforts has been taken and lots of researchers have been conducted to solve this problem.

A collaborative tagging system is one of the most popular systems designed to utilize the power of people's knowledges and provide efficient ways of searching information. A *collaborative tagging*, also known as *social tagging* or *social indexing*, is the way of collaboration to annotate objects – such as documents, Internet media, URLs and so on – by using tags or keywords. The systems usually come with a function to browse the data which have been collaboratively tagged by multiple users and search a specific object in the system



Figure 1: An example of document matrix A using the vector space model of 3-dimension (a) and another example represented in 2-dimension (b). The solid lines in (b) depicts sharing of common tags between two documents and imply their relationships. Note that there is no tags shared between  $d_i$  and  $d_j$  (depicted as a dotted line). However they are indeed connected via  $d_k$ ; I.e, they are sharing some information.

by using a query. Through this way, the system can help users to discover unexposed information. Thus, developing precise and efficient models for searching is the key step for building a successful collaborative tagging system.

For building efficient indexing schemes of searching engines, two models have been widely used in the field: the vector space model and the graph model. Although both models are sharing many similar aspects, they are distinct in many practical point of views. As examples, the Latent Semantic Indexing (LSI) [3] is using the vector space model for indexing and measuring pairwise similarities between documents, and the famous ranking algorithm PageRank used by Google is based on the graph model. While the vector space model has been widely studied and applied in many areas due to its simplicity, not many researches have been conducted for the use of the graph model so far. While the vector space model is easy to apply, the graph model requires additional computational cost – we will discuss shortly – but has more attractive advantages in applying to collaborative tagging systems. Thus, the motivation of this paper is to research on the use of the graph model is enjoying to the vector space model in performing the analysis of folksonomy data. For this purpose, we will investigate how the graph model will behave in dealing with the high volume of data. Finally, we will further research on how to relax complexity of the graph model in order to improve the quality of clustering analysis.

In the next section, we will compare both the graph model and the vector space model and introduce the measurement schemes we used in our experiments. The experiment results are shown in Section 3.

## 2 Folksonomies Analysis

In the following, we will discuss two models used in folksonomy analysis and introduce measurement schemes we used for experiments.

### 2.1 The vector space model vs. the graph model

The vector space model, which is also known as bag-of-words model, where each document is represented by an unordered collection of keywords. For the ease of representation, vectors are usually used. In the vector space model, a documents is considered as a point in a q-dimensional orthogonal coordinate system,



Figure 2: A tag graph(a) and a part of tag graphs of MIS-CIEC portal(b). Tags, resources (URLs), and users are represented as a square, a circle, and a box respectively. (b) shows only resource-tag graphs and each independent network (connected graph) is assigned to a unique color.

where q equals the total number of distinct tags in the system, and each coordinate stands for one tag word. By using a vector notation, we can represent a document  $d_i$  as a q-dimension vector  $(w_{i1}, \dots, w_{iq})$ , where  $w_{ij}$  is a weight of the occurrence of the term  $t_j$  (Various weight schemes are used in the field and will be discussed shortly) and the collection of n documents as a matrix  $A \in \Re^{n \times q}$  where each row corresponds to  $d_i$ . An example is shown in Figure 1. Although the vector space model can be immediately applicable to indexing documents in collaborative tagging systems, it lacks ability to estimate fine-tuned document-document (or tag-tag) relationships. For an example, although two documents (or two tags) seem to have no direct relationship by means of sharing no common tags, they may be indirectly connected and share something via other documents. As observed in social networks, such indirect connections can play an important role in searching. As shown in Figure 1(b), the solid lines depict the sharing of common tags between  $d_i$  and  $d_j$  (depicted as a dotted line). However they are indeed connected via  $d_k$ ; I.e.,  $d_i$  and  $d_j$  are sharing some information. We can exploit this observation for building more efficient searching schemes.

To overcome the shortage of the vector space model, the graph model is used. The graph model is becoming popular in the areas of the Internet search engines, like Google, and social network analysis because of its ability to represent relationships between objects. By using the graph model, folksonomies can be represented in a graph, which is known as a tag graph (see Figure 2(a)). In a tag graph, we can consider an object – a tag, a document, or a user – as a node and an existence of relationship between them as an

Measurement	Abbr	Name	Definition
Weight	TF $tf_{ij}$	Term Frequency	The number of tagged term $t_j$ for document $d_i$
	DF $df_j$	Document Frequency	The number of documents having the same tag $t_j$
	TF-IDF $tfidf_{ij}$	TF-Inverse DF	$tf_{ij} \times \log \frac{n}{df_j}$ where <i>n</i> is the total number of $d_i$
Dissimilarity	$\cos(d_i, d_j)$	Cosine	$1 - \sum_k w_{ik} w_{jk} / \sqrt{\sum_k w_{ik}^2 \sum_k w_{jk}^2}$
	$\operatorname{JAC}(d_i, d_j)$	Jaccard	$1 - \sum_{k} w_{ik} w_{jk} / \left( \sum_{k} w_{ik}^{2} + \sum_{k} w_{jk}^{2} - \sum_{k} w_{ik} w_{jk} \right)$
	$\operatorname{PEA}(d_i, d_j)$	Pearson	$1 - \left  \frac{\left(\sum_{k} w_{ik} w_{jk} - \frac{1}{q} \sum_{k} w_{ik} \sum_{k} w_{jk}\right)}{\sqrt{\left(\sum_{k} w_{ik}^2 - \frac{1}{q} (\sum_{k} w_{ik})^2\right) \left(\sum_{k} w_{jk}^2 - \frac{1}{q} (\sum_{k} w_{jk})^2\right)}} \right $

Table 1: Equations used for measure weights and dissimilarities. Slightly modified from original equations.

edge. Tag graphs in the real life examples tend to be a complex network, showing small world and scale-free network properties [6]. An example of a tag graph is shown in Figure 2(b).

In fact, two models – the vector space model and the graph-based model – can be easily convertible to each other in general. However, they are distinct to each other in various scenarios. Basically, while the vector space model uses vectors in an orthogonal tag basis space, the graph model exploits graphical structures. While the vector space model considers the frequencies of tag occurrences for indexing, the graph model focuses on graphical characteristics such as hop distances and the degree of connectivity between nodes.

#### 2.2 Dissimilarity Measurement

Measuring dissimilarities (or similarities) between two objects is a key step in folksonomy analysis and it is directly related to the performance of the system. Although it is possible in folksonomy analysis to measure various dissimilarities – such as document-document, document-tag, document-user, user-tag, and user-user, in this paper we only consider document-document dissimilarity for simplicity. The other measurements can be easily estimated by using the same technique. Also, we use only dissimilarities to avoid confusion.

Weight Measures: Measuring dissimilarities begins with measuring weights  $w_{ij}$  for tag  $t_j$  and document  $d_i$  in document-tag matrix A. Various schemes have been suggested in many literatures but the most popular schemes are Term Frequency (TF thereafter for short) and Term Frequency-Inverse Document Frequency (TF-IDF for short) which is the multiplication of TF and IDF. In a nutshell, term frequency  $tf_{ij}$  is the number of tagged term  $t_j$  for document  $d_i$  and the document frequency  $df_j$  is the number of documents having the same tag  $t_j$ . IDF is computed by  $\log \frac{n}{df_j}$  for the total number of document n and thus TF-IDF equals  $tf_{ij} \times \log \frac{n}{df_i}$ . Formulas used in this paper are summarized in Table 1.

**Dissimilarity Measures:** Dissimilarity is a degree of unlikeness between two documents. We used in this paper three common similarity measuring schemes [2]: Cosine, Jaccard, and Pearson. Dissimilarities are simply computed from them. Three dissimilarities used in this paper are defined as COS, JAC, and PEA, which summarized in Table 1.

Note that measuring dissimilarity is slightly different in both models. In vector space mode, all documentdocument dissimilarities can be directly computed from the document-tag matrix A; I.e, in the vector space model, we can compute a pairwise dissimilarity matrix  $D \in \Re^{n \times n}$  by measuring its entries  $\delta_{ij}$ , meaning the dissimilarity between two documents  $d_i$  and  $d_j$ .  $\delta_{ij}$  can be computed by using one of our dissimilarity measures: either  $COS(d_i, d_j)$ ,  $JAC(d_i, d_j)$ , or  $PEA(d_i, d_j)$ . However, in the graph model we cannot compute



Figure 3: Dissimilarity measure in the graph model. The dissimilarity between  $d_2$  and  $d_6$  can be computed by following the connected path. One way to compute this is to find the shortest path from  $d_2$  and  $d_6$ .

all dissimilarities directly from the matrix A but, instead, we should do iteratively; Firstly, compute only dissimilarities of directly connected documents, i.e., documents sharing at least one common tag between them, and then, measure dissimilarities of the others, which have no direct connections, by means of discovering paths between them. Path discoveries can be done by using the solution of the shortest path problem. For an example, as shown in Figure 3, the dissimilarity  $\delta_{26}$  cannot be computed at first hand. The value can be computed after discovering a path from  $d_2$  to  $d_6$  or vise versa. When computing dissimilarities by using the graph model, we don't always need to find the shortest path. However, in this paper, we choose to use the shortest path for measuring dissimilarities. Floyd-Warshall algorithm [4] is well known for finding the shortest paths. In summary, we can compute dissimilarities  $\delta_{ij}$  in the graph model by using two steps: i) measure dissimilarities, like COS, JAC, PEA, if documents are sharing common tags, and ii) measure the shortest path distances as dissimilarities, if ones share no common tags.

In fact, measuring dissimilarities by using graphical structures has been used in the Isomap [9]. In contrast to the Isomap, in which graphical structures should be artificially generated, we utilize the naturally existing graph structures in tag graphs.

Regarding the computational cost, while the vector space model requires  $\mathcal{O}(n^2)$  computation for obtaining  $n \times n$  pairwise dissimilarity matrix D, the graph model using the Floyd-Warshall algorithm needs  $\mathcal{O}(n^3)$ . Considering the number of documents usually maintained in a real system can exceed tens of thousands or even more, the difference of computational cost between the two models will be much larger as the number of documents is increasing. In this paper, we could overcome this problem by implementing a parallel version of Floyd-Warshall algorithms [7] running on multiple processes simultaneously.

#### 2.3 Multidimensional Scaling and Clustering

Dimension reduction schemes are often used prior to clustering for decreasing computational costs and removing noises [10]. Various schemes are known for dimension reduction. Classical Multidimensional Scaling (CMDS thereafter for short) is the one of the most popular methods, and Laplacian eigen map [1] (Laplacian map thereafter) has been well studied in many research articles for the analysis of document corpus. Thus, in our paper we use both CMDS and Laplacian eigen map for dimension reduction purpose. Isomap [7] also takes the same approach; the use of CMDS with the (dis)similarity data measured in the graph model. In this paper, we take more general approaches: we have investigated the effectiveness of dimension reduction schemes in performing clustering analysis and comparing with other multidimensional scaling schemes like Laplacian. Those will be discussed in the experiment result section.

Clustering of folksonomies is an unsupervised way of classification of folksonomy data into several sub groups so that each sub group shares more common concepts while different groups less relateness. In many cases, quality of clustering is measured by the inter-similarity between clusters and/or the intrasimilarity within the nodes in a cluster. Euclidean distance is commonly used for measuring inter and intrasimilarities in the vector space model. However, the graph model can suggest another way of measuring the quality of folksonomy clustering. Since the connections can be obtained from the folksonomy data and those connections can be represented as edges, intuitively we can estimate a clustering result by the number of inter-cluster edges and/or intra-cluster edges; I.e., a good clustering algorithm should produce clusters which maximize the number of inner-cluster edges and minimize the intra-cluster edges. Simply, in this paper, we have devised the following quality function Q to compare clustering results:

$$Q = \sum_{c=1}^{m} Q_c = \sum_{c=1}^{m} \frac{\sum_{i,j} f(c, e_{ij})}{|E|},$$
(1)

where the function  $f(c, e_{ij})$  returns 1 if an edge  $e_{ij}$  between two document  $d_i$  and  $d_j$  is an inner-cluster one and otherwise 0 for a given number of clusters c and |E| is the total number of existing edges. Since the clustering numbers can vary from 1 (every node is in the same cluster) up to m (each node forms one cluster and so m equals the total number of documents n), the value Q is the exhaustive sum for all possible clustering numbers. Note that always  $Q_1 = 1$  and  $Q_m = 0$ .

By using the quality function Q, we will estimate 1) how two models – the vector space model and the graph model – will be different in applying clustering schemes, and 2) how clustering results will differ with respect to the number of dimensions obtained by CMDS or Laplacian scheme. Although it is unfair that the vector space model is compared by the quality function Q, which is specially designed for the graph model, we measured Q values in both cases to show how different the both models are. The results will be discussed in Section 3.

#### 2.4 Relaxation

As mentioned earlier, growing the number of nodes makes the tag graph of folksonomy tend to be a complex scale-free network of which diameters is relatively small compared to the number of nodes. I.e., documents in the collaborative tagging system will be associated with most of tags and this results in lowering document-tag and document-document distances.

This characteristic can lead to lowering quality of clustering analysis. Dimension reduction schemes used in our paper are designed to preserve node-node Euclidean distances of dissimilarities as much as possible, which is different from other multi-dimensional visualization schemes [5, 8] which are designed for nice-looking layouts in 2- or 3-dimension space and allowed to ignore or exaggerate some parts of data unevenly. Therefore, for an input of heavily entangled networks which are commonly observed in scale-free tag graphs, distance-preserving dimension reduction schemes tends to make them be condensed in a sphere of low dimension. For an example shown in Figure 4, while CMDS of 51 nodes (a) is scattered enough to understand the structure, CMDS of 1125 nodes (b) is too complex to capture node-node relationships and



Figure 4: CMDS of simple (a) and complex network (b). While CMDS of 51 nodes (a) is scattered enough, CMDS of 1125 nodes (b) is complex.

Data Sets	Documents	Tags	Used	Remarks
MSI-CIEC portal	92	178	d:51, t:86	In-house system
Connotea	1131	6071	d:1125, t:4152	Harvested from Connotea

Table 2: Data sets used in the paper

so it is hard to be used for clusterings.

To overcome this problem, we devised a pre-process for relaxing complex relationships embedded in a tag graph. The intuition is to remove a weak edge if a node has more stronger one. For an example, let assume a node  $d_k$  having two edges with dissimilarity  $\delta_{ik}$  and  $\delta_{kj}$  connecting to two nodes  $d_i$  and  $d_j$  respectively. If  $\delta_{ik}$  is much bigger than  $\delta_{kj}$  ( $\delta_{ik} \gg \delta_{kj}$ ), we can ignore  $\delta_{ik}$  value by setting infinity. In our paper, we used the following relaxation rule :

$$\begin{cases} \delta_{ik} = \infty, & \text{if } \delta_{ik} \cdot \theta > \delta_{kj} \\ \delta_{kj} = \infty, & \text{if } \delta_{kj} \cdot \theta > \delta_{ik} \end{cases},$$
(2)

where  $\theta$  is a threshold factor ranged  $0 \le \theta < 1$ .

Results of relaxation will be explained in Section 3.

## 3 Experiments

For the experiments in this paper, we prepared two sets of folksonomy data: One from our in-house collaborative tagging system called MSI-CIEC portal, which is currently under development, and the other harvested from Connotea, one of the well-known folksonomy systems. The Connotea data was obtained in January 2008 and only collected approximately 1000 documents in the most popular document list and their related tags. Among the data we collected, we observed a few sub-graphs which are totally disconnected to the other graphs. Thus, we only extracted the largest subgraph from the data set and used for our experiments. The data used in this experiment is summarized in Table 2.

#### 3.1 The graph model vs. the vector space model

We compared CMDS and Laplacian eigen map produced by using either the graph model (Figure 5(a) and 6(a)) or the vector space model (Figure 5(a) and 6(b)). We also compared the Q values for clustering quality measures. In order to observe the effectiveness of dimension reductions, we applied a clustering scheme (in this case we used hierarchical clustering algorithm [11]) to two cases: i) before dimension reduction (depicted as a dotted blue line in Figure 5 and 6) and ii) after dimension reduction(depicted as a solid lines in Figure 5 and 6). Note the solid lines. Depending on the data, the dimensions we can obtain from CMDS or Laplacian is from 1 up to the maximum number of positive eigen values of data. We computed exhaustively all Q values for each possible dimensions from 2 up to the maximum.

We also computed CMDS or Laplacian for each use of TF, TF-IDF, COS, JAC, and PEA but the results are not vary. The summary of Q values are shown in Figure 7.

As a result, the graph based model is better than the vector space model. Overall, as shown in Figure 7, the Q values based on the graph model (left pictures) are slightly bigger than ones based on the vector space model (right pictures). Also, the graphs show that the clustering with the data without dimension reduction is generally better. However, as seen in Figure 5(a), if we choose a right number of clusters, we can have better clustering efficiency according to Q values.

#### 3.2 Complex Network Analysis

In the next experiment, we further investigated the usefulness of the graph model with high volume of data. We used the Connotea data in which over about 1100 nodes of document are connected with about 4100 tags. As observed in Figure 8, the CMDS graph shows the very complex structure. This implies the network of folksonomies as a complex network. Indeed, the network shows the scale-free network properties, which can be observed in many complex system, having lots of hub nodes with high degree of connections and so the length of the shortest path is relatively small. In our Connotea data, we observed that the maximum hop distance is only 4.

Anyway, although the CMDS graph looks so complex, the clustering quality Q shows better performance result. The Q values (the dark shaded bars) are even better than the Q values without using dimension reduction (lightly shaded bars). On the contrary, the Q values measured with the data using the vector space model shows poor performance.

#### **3.3** Relaxation Effect

In this experiment, we have experimented to measure the effects of relaxation defined by Eq. 2 with Connotea's data in the graph model. For this purpose, we have applied our relaxation rule to the Connotea's data with respect to  $\theta = 0.2$  and 0.4 and measured clustering quality Q of CMDS (See Figure 10). As a result, comparing with no relaxation case as shown in Figure 8(a), clustering quality scores Q are increasing as  $\theta$  is bigger from 0.2 to 0.4. Thus, we have observed a simple relaxation can be used for improving clustering qualities.



(a) CMDS by using the graph model



(b) CMDS by using the vector space model

Figure 5: CMDS with MSI-CIEC data based on the graph model (a) and the vector space model (b). Both are using TF and COS. Q values for clustering quality is shown in the right. The horizontal blue dotted lines shows the Q values of clustering without dimension reduction. The black solid lines are showing the changes of Q values for clustering the data from CMDS by increasing dimensions from 2 up to the maximum dimension possibly extracted from CMDS, which in this case is 32 and 44 respectively.



(a) Laplacian by using the graph model



(b) Laplacian by using the vector space model

Figure 6: Laplacian with MSI-CIEC data based on the graph model (top) and the vector space model (bottom). Both are using TF-IDF and PEA. Q values for clustering quality is shown in the right. The horizontal blue dotted lines shows the Q values of clustering without dimension reduction. The black solid lines are showing the changes of Q values for clustering the data from CMDS by increasing dimensions from 2 up to the maximum dimension possibly extracted from Laplacian, which is 51 in this case.



(a) CMDS with the graph model (left) and the vector space model (right)



(a) Laplacian with the graph model (left) and the vector space model (right)

Figure 7: Q values for all experiments with MSI-CIEC data. Dark color bars represents the average of Q values for all dimensions possible obtained from CMDS or Laplacian and the light color bar shows the Q values of clustering without dimension reduction. Overall, the graph models are better than the vector space model according to the Q values.



(a) CMDS by using the graph model



(b) CMDS by using the vector space model

Figure 8: CMDS with Connotea data based on the graph model (a) and the vector space model (b). Both are using TF and COS. Q values for clustering quality is shown in the right. The horizontal blue dotted lines shows the Q values of clustering without dimension reduction. The black solid lines are showing the changes of Q values for clustering the data from CMDS by increasing dimensions from 2 up to the maximum dimension possibly obtained from CMDS.



Figure 9: Q values for clustering with/without using CMDS of Connotea data. The left picture is drawn based on the graph model and the right picture is based on the vector space model. Dark color bars represent the average of Q values for all dimensions possible obtained from CMDS and the light color bar shows the Q values of clustering without dimension reduction. Clearly, the graph models show good performance than the vector space model.

## 4 Conclusion

In this paper, we investigated the two common model widely used in the field of information retrieval: the vector space model and the graph model. Although the vector space model is easy to use and can be directly applicable in the collaborative tagging systems, it has a disadvantage in describing the relationships which are commonly existing in folksonomy data. Contrary to the vector space model, the graph model is more suitable for the data in which members are highly inter connected and showing complex network structures. We verified this by performing clustering analysis and dimensional reduction schemes such as CMDS and Laplacian eigen map. In case of analyzing heavily entangled networks, we devised a relaxation scheme which can remove unrelated edges and help to improve clustering qualities for CMDS.

As for the future search, we are planning to apply more various clustering algorithms by using the graph model in order to drive more general conclusions.

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(a)  $\theta = 0.2$ 





Figure 10: Effect of relaxation with respect to  $\theta$  factor 0.2 and 0.4. Measured with connotea's data in the graph model. Graphs with no relaxation can be found in Figure 8(a). Higher quality scores of clustering are observed as  $\theta$  is increasing.

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